

Product Guarantee and Care Guide

August 2025



BY APPOINTMENT TO
H.M. THE KING
BEDDING MANUFACTURERS
SLEEPEEZEE LTD
ROCHESTER

Sleepeezee

ESTABLISHED 1924

The rest of your life

Thank you for choosing Sleepzee

We're delighted you've chosen Sleepzee and we hope you'll enjoy many restful nights on your new bed.

With over 100 years of craftsmanship behind us, we take great pride in our heritage of premium quality, thoughtful design and expert manufacturing. Every Sleepzee product is made with care, to the highest standards, because a good night's sleep should never be compromised.

Please take a moment to read through the assembly guidelines carefully. If you have any questions or need assistance, our team is here to help.

sleepzee.com/contact-us



Centurial 03
As shown on Plush Navy

Product care and maintenance: best practices

Your bed has been expertly made to provide lasting comfort and support. To help you get the most from it and to ensure your guarantee remains valid, please take a few moments to read through the following care recommendations:

Ventilation

Carefully unwrap your mattress or divan upon delivery and place it in a well-ventilated room for a few hours before using it. Mattresses with natural or foam fillings may have a mild scent initially, this is completely normal and should fade within 14 days. Loosen bed linen daily and maintain good air circulation to help your mattress stay fresh.

Fittings

To prevent damage to your divan, carefully remove the bag of fittings attached to the base before use.

Protection

Using a mattress protector will prolong the life of your mattress by minimising wear and tear and protecting against marks or stains.

Base

We recommend using a Sleepzee divan to ensure optimum support. An old or unsupportive base can lead to mattress sagging. If you've purchased a mattress only, make sure the base is solid and the correct size. For slatted bases, slats should be no more than 3" (76mm) apart.

Body impressions

Over time, natural settlement will occur where you sleep. This is completely normal and a sign that your mattress is contouring to your body.

Product care and maintenance: best practices

Feeling

Your new bed may feel different to what you're used to. Allow time for your body to adjust to the enhanced comfort and support.

Aeration

Replace sheets and covers regularly to encourage airflow and keep fillings fresh.

Turning/rotating

Regular turning/rotating helps distribute bodyweight evenly and extend the life of your mattress:

Double-sided mattresses: Turn and rotate weekly for the first 3 months, then monthly.

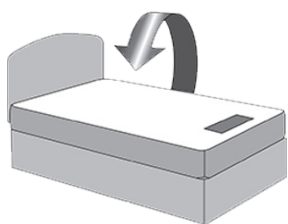
Non-turn mattresses: Rotate head to foot weekly for the first 3 months, then monthly.

Hotel collection: Ignore turning labels, follow the guidance above.

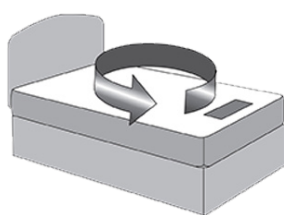
Handles: For are positioning only, never lift the mattress using them.

Use

A ridge in the centre of the mattress is caused by not using the centre of the bed. If you're a single sleeper on a larger mattress, rotate your sleeping position across both sides and the middle to minimise uneven wear.



Turn



Rotate

Product care and maintenance: what not to do

Bend/roll

Do not bend, roll or fold your mattress. This can permanently damage the springs and fillings.

Jump, stand or kneel

No jumping, standing or kneeling on the bed, this can cause the mattress and base to dip.

Overload

Avoid heavy or bulky objects on your mattress and do not overload divan drawers.

Max weight for standard and conti drawers is 15kg.

Sit in one spot

Don't sit or kneel on one spot, especially on the edges, for prolonged periods as this can distort the springs and affect filling settlement.

Remove labels

Never remove the mattress, base or fire safety labels.

Cleaning products

Avoid harsh cleaning products, instead, lightly dab stains with a damp cloth only.

Smoke

Never smoke or use open flames near the bed.

Disclaimer - Mattresses have a tolerance of 2.5cm under or over the stated measurements.

Caring for your pillow top mattress

A pillow top adds an extra layer of sumptuous comfort to your mattress. To keep it feeling as luxurious as the day you bought it, simply follow these easy care steps:

- Settlement is natural and may be more noticeable due to the extra cushioning.
- Rotate weekly (head to foot) for the first 3 months, then monthly thereafter.
- After rotating, gently 'dress' the pillow top by smoothing and pulling the sides to help it keep its shape.
- These are single-sided mattresses, do not turn.
- Single users on large mattresses should sleep across all areas (both sides and centre) to reduce uneven settlement.

Note: King (5'0) and Super King (6'0) mattresses may show more signs of settlement due to the wider centre not being used as much.

Product assembly instructions

What's Included: Standard base fittings

Bed size	Castors/glides	Headboard bolts
Single	6	2 x 50mm
Double/king	8	2 x 50mm
Super king	12	4 x 50mm

What you need

Rubber mallet
Large flat-ended screwdriver
Scissors

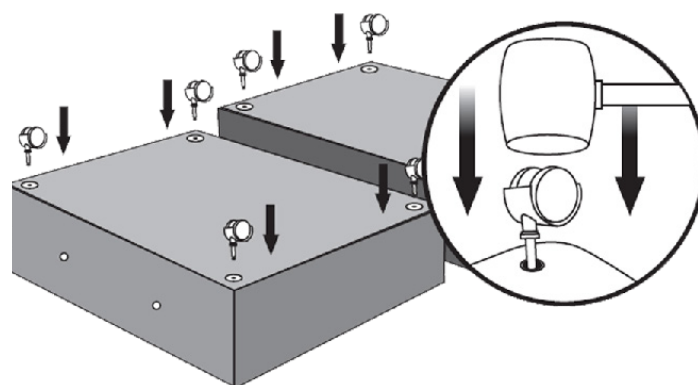
Step 1: Assembling the feet

Place the divan base upside down so you can easily access the underside.

Gently insert each foot or castor into the pre-drilled holes. A light tap with a rubber mallet will help secure them in place.

There's no need for force, let the design do the hard work.

Once all feet are fitted to each corner of both divan halves, turn the base upright and push the two halves together.

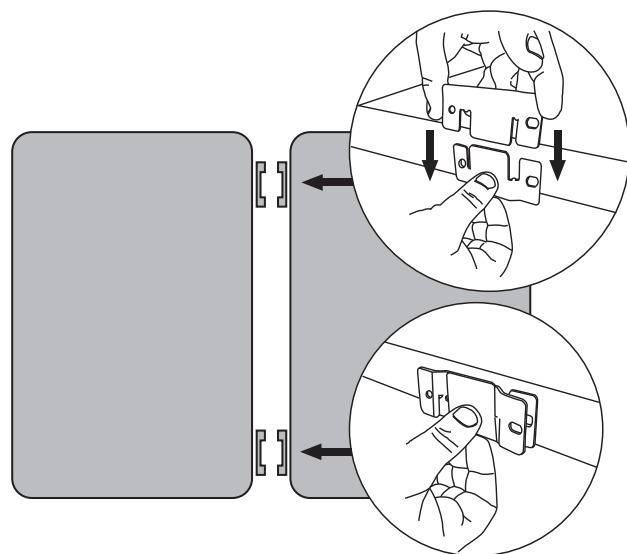


Step 2: Joining the bases

With the bases now upright on their feet, make sure the linking brackets on each half are aligned and facing each other. There are two sets of brackets to connect.

Start by lifting one side of the base and slotting the first pair of brackets together, they'll fit neatly inside one another.

Repeat this with the second pair. Once both are connected, your base is secure and ready to secure the headboard (if applicable).



Step 2: Fixing your headboard

At the head end of the bed, you'll find four headboard fixing points. These are marked with small plastic tags inserted through the fabric and into the divan frame.

Using a screwdriver, gently pierce the fabric where the tag sits to reveal the fixing hole beneath. Then, remove the tag, by cutting it with scissors, and carefully insert the headboard bolt through the opening until it meets the internal fitting.

Twist the bolt clockwise until secure.

Take care: There's no need to press too firmly. Applying too much pressure could dislodge the fitting inside the frame.

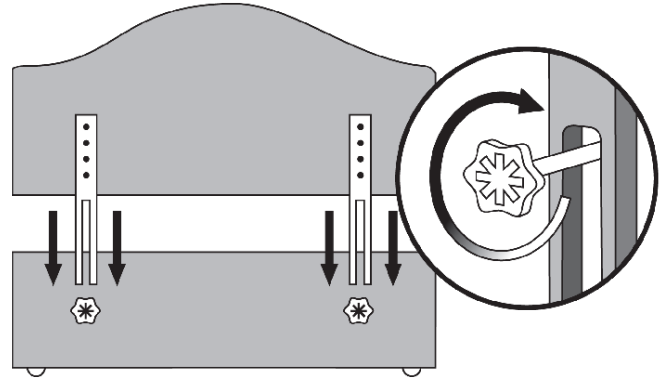
For strutted headboards

Once the bolts are securely in place, gently lower the headboard onto the securing bolts.

Adjust the height to your preferred position and ensure it's level before tightening fully.

Spacer blocks are included for padded headboards or if you're fitting to an ottoman base.

Note: A strutted headboard should sit neatly on top of the mattress before the bolts are tightened.

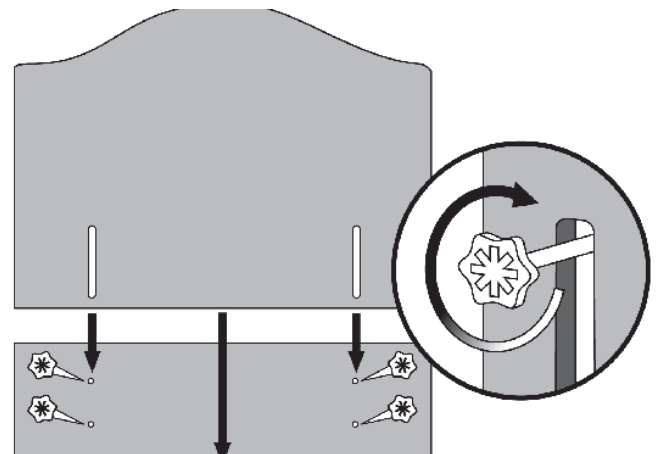


For free standing headboards

Position the headboard upright and flush against the head end of the divan. The struts for floor-standing headboards are built into the headboard itself.

Line up the struts with the fixing holes in the base. You should be able to see through the attachment slots on the headboard once aligned. Keep the bottom of the headboard level with the floor for the best fit and finish.

Insert each bolt into the holes and twist clockwise until hand tight. Repeat for the remaining bolts.

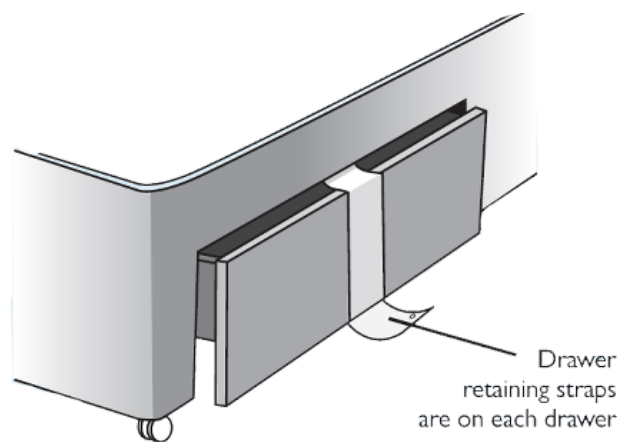


Step 4: Removing the drawer retaining straps

Drawer straps are fitted to keep everything secure during delivery, they're stapled underneath the divan and inside each drawer.

Once the bed is in place, carefully remove the straps. Start by releasing the strap underneath the base, followed by the fastening inside the drawer.

The straps are fixed with staples, so either gently remove or flatten them or if easier, cut and trim the straps cleanly.



A gentle reminder:

- Don't overload the drawers, they're strong but built for balance, not bulk.
- If a drawer is removed, guide it back in carefully. Make sure the drawer wheels sit correctly on the base runners.
- Never force a drawer, it could damage the runners and affect the smooth glide.

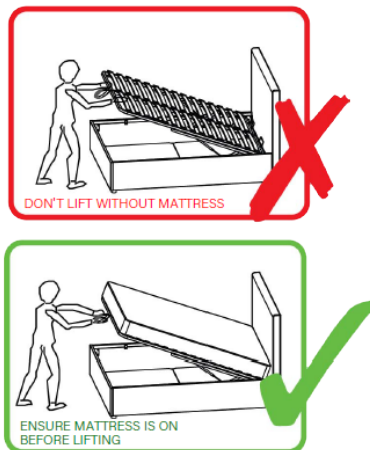
Please note: As each divan base is handcrafted, there may be a small variation of up to 1cm in size, under or over the stated measurements. This is completely normal and nothing to worry about.

Ottoman instructions

Safety instructions

Please read carefully and keep for future reference:

- Do not overload the internal storage space.
- Keep children and pets away from the mechanism and storage area.
- Only adults should operate the lift mechanism, do not lie on the mattress when raised.
- Remove all bedding (except fitted sheet) before lifting.
- Always ensure the ottoman is fully open before accessing the storage area.
- Use both hand cut-outs to lift the frame evenly.



Ottoman assembly instructions

What's included: ottoman base fittings

Bed size	Castors/ glides	Headboard bolts	Spacer blocks	Joining bolts	U-clips
Single	4	2 x 120mm	2	N/A	N/A
Double/ king	8	2 x 120mm	2	2 x 50mm	2

Step 1: Removing transit straps

Place the ottoman base on a flat, stable surface. Using a pair of scissors, carefully cut the transit straps, these are in place to keep everything secure during delivery.

Gently open the top of each ottoman lid using the opening gaps. Please take extra care when opening for the first time, as components may have shifted during transit.

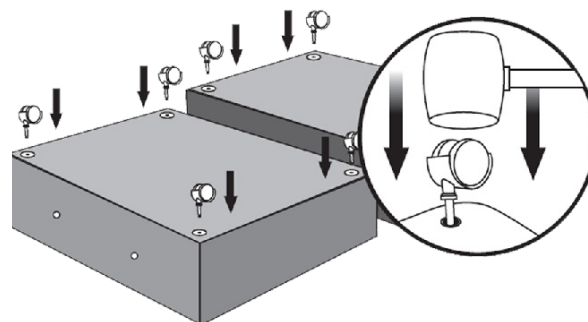
Once open, remove the bag of fittings stored safely inside the base.

Step 2: Assembling the feet

Place the divan base upside down so you can easily access the underside. Gently insert each foot or castor into the pre-drilled holes. A light tap with a rubber mallet will help secure them in place.

There's no need for force, let the design do the hard work.

Once all feet are fitted to each corner of both divan halves, turn the base upright and push the two halves together.



Step 3: Secure the lid

On the right-hand lid, locate the pre-marked hole along the centre support rail. Using a screwdriver, carefully pierce the material at this point.

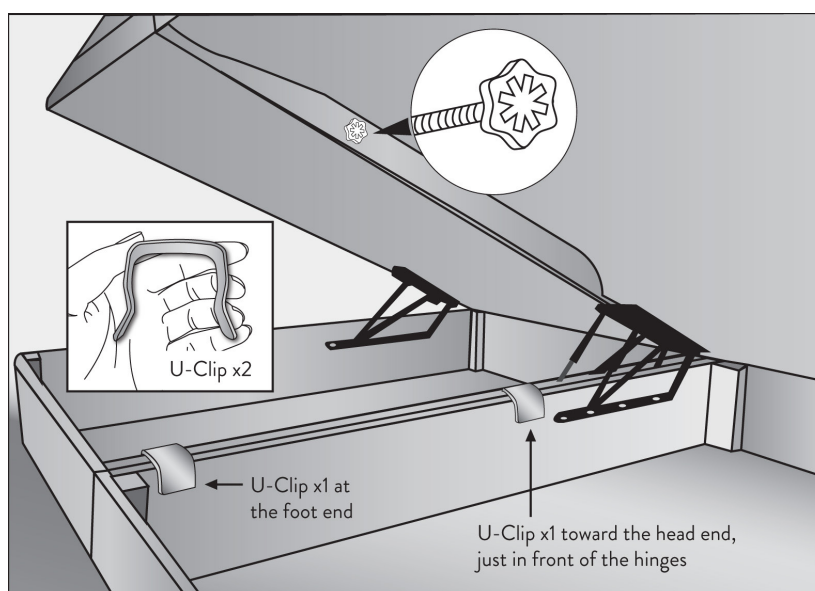
Now, insert the 50mm screw into the hole and tighten by hand until fully secure. This helps stabilise the lid during use.

Step 4: Securing the bases together

To ensure the ottoman base is securely connected, use the U-clips provided to link the two halves.

Place one U-clip over the centre rail near the head end and the second towards the foot end of the base. These will hold the two sections together firmly and help the base operate as one unit.

For fixing headboards, please follow steps from earlier in this document.



Product guarantees

At Sleepeeze, we build products to last. The following guarantees apply from the date of purchase:

10 Years - Mattresses, divan bases and headboards

2 Years - Adjustable motors, handsets and pistons

1 Year - Divan drawers, linking bars, castors/glides and toppers

How to Claim

In the unlikely event of a fault, contact your retailer with proof of purchase, a description of the issue and photos if possible. If necessary, an inspection may be carried out before repair or replacement.

Terms and conditions

- General wear and tear, including staining, excessive soiling, abrasion, tears and burns, misuse and normal bed filling settlement are excluded.
- Guarantee is non-transferable and only valid from the original purchase date.
- Sleepeeze reserves the right to choose the most cost-effective solution to resolve the issue. This may involve repairing the product, replacing the faulty component or refunding part of the original purchase price
- This guarantee does not extend to non-domestic usage, or to goods which are taken outside of the UK. This guarantee only applies to goods purchased directly from us or through an authorised retailer.
- Guarantee will be void if care instructions are not followed or where the product has been adapted, abused or altered.
- Your statutory rights remain unaffected.

Thank you for choosing Sleepeezee.
If your new bed has given you the
sleep you've been dreaming of, we'd
love to hear from you. Share your
experience with us on Trustpilot and
tag us in your new bed photos on
social media.



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The **rest** of your life